

DRR ATVS Parts orders, Warranty Policy, and Damage claim policy

Dear Dealer

Please note the following :

Parts Orders

Please fax in your parts order to 330-220-3204 .If you have a credit card on file please note it at the bottom of your form.(ex. credit card on file) However if you cannot reach a fax you can email your order in to kim@DRRATVS.com Please include Part #, Description and Qty along with what year and model of the ATV. If all else fails please call it in.

Warranty Claim

If the parts you are ordering are Warranty, Please fill out the Warranty Form, fax that in along with your parts order and on the parts order form, note the parts are a warranty claim (warranty claims will not be allowed if you have not sent in the paperwork.-ex. warranty registration, Customer limited warranty, and pre-delivery check list) All of these forms should be under the seat of your ATV along with a Safety Video. In the event they are NOT, you can download them on our website 24 hours a day If you do not fill out a warranty form – you are responsible for the bill.

Damage Claims

If you have a damage claim please call 330-220-3102 within 24 hours of delivery. If you do not report the damage with the freight company at the time of delivery or right after. You are responsible for all damaged freight. Please check your products when they arrive.

Thank you for your time and business. If you have any questions please call 330-220-3102.

DRR ATVs

All ATVs are prepaid before delivery and all parts orders are credit card or COD